
Reopening of Bank Lobby

May 27, 2020

To all Ashton State Bank customers,

We would personally like to thank all of our customers for your patience and understanding during the time our lobby has been closed. Covid-19 certainly has given us many challenges as we guide the bank through this pandemic. We are thankful for the cooperation of our customers as we continued to serve your financial needs. Our drive-up lane is still the main delivery system of in-person banking during the lobby closure. Technology has also played a major role in providing services such as the ATM and Internet Banking. Without these important delivery services, we simply could not serve your banking needs efficiently during this time.

We are happy to report that we are currently planning to reopen the lobby on a limited basis starting on Monday, June 1st. Due to the continued threat Covid-19 presents, we have initiated safety protocols that we would like to bring to your attention.

- We will allow access through the east door only to better control lobby traffic.
- We have installed a sanitation station in the east lobby that has hand sanitizer, gloves, sanitizing wipes, tissues and masks available for your use.
- All teller windows and desks have had plexiglass barriers installed to protect both you as our customer as well as our employees.
- Please remember to practice social distancing of six feet whenever possible.
- We are not limiting the number of customers in the lobby, but we do request that you complete your business as quickly as possible and limit your non-business conversation as much as possible.

These safety measures may seem burdensome, but since we are considered an essential business, it is important that our staff remain healthy so we can continue to deliver financial services to you. We will continue to monitor the Governor's Covid-19 web site (<https://coronavirus.iowa.gov/>) to track the State of Iowa and local area infection rates. If we see the infection rates start to increase in our area, we may return to the lobby being closed again.

Our number one concern and priority is our customers' and employees' safety. We truly appreciate your continued patience and understanding as we work our way through this pandemic. Above all, thank you for being our customer!

Respectfully,

Brian D. Mino
President